

JOB TITLE: Chief Technology Officer – Interim (18-month Contract)
DEPARTMENT: I.T., Worldsource Wealth Management (“WWM”)
REPORTS TO: Chief Technology Officer
LOCATION: Hybrid (Markham, ON)

JOB STATEMENT:

The Interim Chief Technology Officer (“CTO”) is responsible for providing strategic direction, leadership, and oversight for WWM information and communication technology in alignment with the organization’s vision and strategic plan. The Interim CTO is responsible for ensuring that information technology strategy, policies, processes and practices, for both design and implementation of technology services, are optimized in order to provide organizational leadership, efficiency and service support in collaboration with Worldsource executive leadership.

The individual will support the following mandate:

- Technology vision, strategies, and governance in support of WWM’s plans for growth;
- Support and develop strategic plans and set timelines for evaluation, development, and deployment of all technology services including vendor management, application development, data management and infrastructure services;
- Support and evolve project delivery and governance framework for all technology related implementation projects;
- Leadership and strategy management for security, service availability and disaster recovery, ensuring all Security, DRP, and risk related activities are within industry standards and well documented and tested; and
- Leadership and lifecycle planning for technology selection, deployment, maintenance and security across all service areas.

ESSENTIAL FUNCTIONS:

- Leadership and direct efforts to establish autonomous technology infrastructure from a shared infrastructure ecosystem;
- Executive and visionary presence in the team and with the leadership of the business. Clarity and drive towards our digital future through building relationships with WWM leadership to ensure success of technology initiatives and services;
- Ensure the availability, reliability, scalability, and security of technology infrastructure;
- Implement best practices for data security, compliance, and disaster recovery;
- Collaborate with key stakeholders to define and execute the digital product roadmap, focusing on user experience and functionality;
- Develop and manage the technology budget, ensuring cost-effective solutions;
- Allocate resources effectively to meet business priorities;
- Research and provide advice and enterprise direction on current and new industry trends, technologies, and software development;
- Review and monitor current systems and protocols to evaluate the effectiveness and make recommendations for improvement;
- Leadership of the delivery of multiple projects simultaneously in a complex, multi-organizational environment;
- Establish and maintain relationships with technology vendors, service providers, and strategic partners in support of vendor management framework, objectives, and governance standards;
- Negotiate contracts and agreements to secure favorable terms and deliverables;
- Supervising software design and development, including collaborating with internal and external product owners to successfully plan and implement the next generation digital platforms;

- Supervising quality assurance processes, integration, and system tests to ensure quality delivery of products and services;
- Supervising overall workflow of IT department, identifying and implementing efficiencies;
- Defining company standards for systems, equipment, and software;
- Provide senior-level technical expertise and leadership in the areas of IT architecture, design, data management, support, and service delivery;
- Develop and review budgets for and from IT department divisions and ensure they comply with stated goals, guidelines, and objectives;
- Develop business case justifications and cost/benefit analyses for IT spending and initiatives;
- Direct, implement and support all IT policies and procedures, including those for architecture, security, disaster recovery, data standards, purchasing, and service provision;
- Direct and maintain Disaster Recovery Plans (DRP) for all critical systems;
- Monitor performance metrics and service level agreements to ensure business and customer needs are being properly met;
- Ensure the organization complies with relevant data privacy regulations and industry standards; and
- Implement data governance and protection measures.

QUALIFICATIONS:

- Post-secondary degree in Computer Science\Engineering or related field
- Financial Services experience at broker dealer with in-depth understanding of the industry
- 10 years industry experience in a senior IT management role
- Experience in driving the visioning, planning and execution of customer facing digital, data and infrastructure projects
- Experience across on- and off-shore/remote team management and also managing the creation of in-house off-shore/remote teams is a plus
- Ability to build strong interpersonal relationships with peers, brand leaders, and other senior management throughout the company
- Able to be a “big picture” thinker
- Excellent leadership, team building, and management skills
- Ability to act as a mentor and lead, encouraging team and staff to succeed
- Excellent verbal and written communication skills
- Ability to align multiple strategies and ideas
- Strict adherence to company philosophy/mission statement/sales goals
- Excellent analytical and time-management skills
- Experience in supporting enterprise applications in a high-availability environment
- Background and understanding of ITIL service management
- Demonstrated experience in vendor management and capacity planning in a fast growth environment
- Experience with the following technologies: Cloud operations and/or managing Cloud managed services provider is required (AWS, Azure); NetApp (Storage) and VMware (virtualized servers) is preferred
- Certification in Information Security or related discipline is an asset
- Experience in data governance standards and protocols is preferred

COMPENSATION:

Commensurate with experience

If you are interested in applying for this position, please forward a cover letter and resume in confidence to careers@worldsourcewealth.com.

Worldsource is committed to accessibility in employment and to ensuring equal access to employment opportunities for candidates, including persons with disabilities. In compliance with AODA, Worldsource will endeavour to provide reasonable accommodation to persons with disabilities in the recruitment process upon request. If you are selected for an interview and you require accommodation due to disability during the recruitment process, please notify the hiring manager upon scheduling your interview.

We thank all applicants for their interest but only those selected for an interview will be contacted.